



مؤسسة الخليج للأدوية Gulf Drug Establishment

Dear Customer,

We would appreciate if you could spare few minutes with us to provide us about our services by phone or by fax on +971 4 396 2986

Best regards,
Customer Service Manager

CUSTOMER SERVICE SURVEY FORM

ORGANIZATIONAL DETAILS:

Date: _____

Name: _____

Customer Name/ In-Charge: _____

Location: _____ Position: _____

Telephone no.: _____ Fax no.: _____

Address P.O. Box: _____ Emirates: _____

SERVICE DETAILS

Response to your order/ calls

Response to Orders Excellent Good Average Poor

Response to Inquiries Excellent Good Average Poor

Salesman's Attitude Excellent Good Average Poor

Dirver's Attitude Excellent Good Average Poor

Delivery Time Regular Delayed Worse

Staff behavior for any assistance/ service Excellent Regular Bad

Which grade you would like to give BEST _____ WORST

Gulf Drug Est. 1 2 3 4 5

Comments & Recommendation for further improvement of our Services

Signed by: _____